

# Energy Improvement Journey

Government funding has been made available to your landlord to improve the energy performance of your home. The aim of this is to:

- Deliver warm, energy efficient homes.
- Reduce carbon emissions.
- Future proofing your energy bill against price rises.
- Improve the comfort, health and well-being of social housing customers. Type of works that may be offered may include additional insulation, window and door replacements, low energy lighting, solar panels.

You will receive a notification letter advising you that your home qualifies for the project from your landlord.



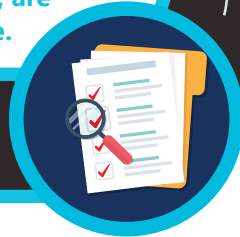
Breyer Group will arrange an appointment to undertake an assessment of your home.



Proposed works agreed with Moat Homes.



Findings reviewed to decide what improvements, if any, are available under the scheme.



Customer consultation and authorisation\*



Specialist surveys undertaken e.g. window survey, insulation etc.



Works completed and handover information provided.



Start date and Customer provided for works to be completed.



\*Customers will also be informed at this point if no energy related works are required.

\*\* Timelapse between each step can vary. Your RLO will be on hand if you have any queries