

# Insulation FAQ's

#### Insulation

#### What is insulation?

Insulation is a barrier of material in your roof space that traps heat.

## How will this benefit my home?

- Reduce the heat loss an estimated 25% of heat generated in your home is lost through the roof space.
- Reduces your carbon footprint.
- Easy and quick to install with minimal disruption.

#### **Loft Insulation**

## Will I need to clear out my loft?

Yes. To provide a safe and accessible workspace for the operatives, the area would need to be cleared. If you have special circumstances that means you would require additional support in doing this, we can discuss this further and provide boxes if you need them.

## My loft is boarded, will I still be eligible for the work?

The boarding would have to be removed for the works to be undertaken. We will discuss storage options with you and your landlord if you are concerned about this.

#### What is the installation process and how will this impact me?

Firstly, we would need to do a loft survey to see what insulation is already in place and decide whether it can stay or if it should be removed. We would then decide the thickness and volume of insulation required, check for any damp and whether there is adequate ventilation and evaluate the current condition of the area. Once we have completed the above, we will undertake the work.

# How long will the work take to complete?

One to two days dependent on access and items stored in the loft or if any pre-installation works are required before the insulation work can be completed.

#### When will I see the benefits of this?

If taking place in the winter, you will notice the difference immediately. If these works are undertaken during the summer months, you'll feel the benefits when the temperature drops later in the year.

